PACKET

Information Technology Committee Meeting

Monday, April 12, 2021 – 5:00 p.m.

Administration Building | 1st Floor | Room# 1H & 1I 127 East Oak Street, Juneau, Wisconsin 53039

MINUTES Information Technology Tuesday, March 2, 2021

Minutes of the March 2, 2021 Information Technology meeting held in the Dodge County Administration Building, in Room# 1I & 1H First Floor in the Dodge County Administration Building, 127 E. Oak Street, Juneau, WI at 5:30 PM

Meeting called to order at 5:31 p.m. by Committee David Guckenberger

Roll Call:

Members Present: David Guckenberger (*in-person*), Kevin Burnett (*in-person*), Robert Boelk (*phone*),

Tim Kemmel (in-person)

Due to the declared emergency, it is possible that one or more committee members may appear

telephonically.

Members Absent /Excused: Donna Maly

Also Present: Justin Reynolds – County IT Director (in-person)

Previous Committee Meeting Minutes: Motion by Kemmel, second by Burnett to approve the minutes of the February 2nd, 2020

Committee meeting. All in favor, motion carried.

Meeting Per Diem(s): None

<u>Information Technology Strategic Action Steps:</u>

Update: on IT Budget Report - Feb. 2021

Reynolds provided an executive one-page (Jan. to Feb. 2021) YTD available IT budget report. No action taken.

Review, Discuss, Take Action: IT 2020-to-2021 Carry-Forward

Reynolds shared the IT Department will not carry-forward 2020 funds, and instead will return the budget surplus to the general fund.

Review, Consider, Take Action: IT Jan. 2021 Project Portfolio Roadmap

Reynolds shared the IT Feb. 2021 Project Portfolio Roadmap for the IT Committee awareness and approval. No action taken.

Review, Consider, Take Action: IT Jan. 2021 Contracts and Agreements for Legal Review

Reynolds shared the IT Feb. 2021 Contracts and Agreements for Legal Review. No action taken.

Information Technology Project Status Report:

Update: on County Board Room

For the County Board Livestream, Reynolds shared Corporation Counsel is reviewing the recommended livestream solution legal terms and agreements, and reviewing the needs to potentially adjust County Board rules, defining official record, and recording procedures. The IT Committee inquired if the Board could target April 2021 for the first Livestream Board meeting. For the voting devices pilot, Reynolds shared the IT Department has narrowed down the type of device for paperless agenda, packets, and voting. The IT Committee discussed the voting remotely is becoming less of urgent matter, and the more urgent need is to replace the Board clickers (end-of-life 2022) with a tablet like devices for paperless agendas, packets, and in-person voting. The IT Committee discussed the need for a more defined paperless electronic device project scope, including: device, power, battery, docks, and accessories requirements. No action taken.

Update on Information Technology Project Status Report

Reynolds shared updated on the Network, Data Information Systems, Department, and AS400 Data Migration projects. No action taken.

Information Technology Policies

Discuss, Recommend, Take Action: IT Governance DRAFT (v1)

The IT Committee discussed the rough DRAFT of the IT Governance Policy. The IT Committee requested a list of the most current IT policies, and discussed their goal of increasing the development of IT Policies for their review and approval, such as IT Security and IT Compliance. No action taken.

Department Continuous Improvement & Recognition:

$Review, Discuss, Update: \ IT \ Department \ Key \ Performance \ Indicator \ (KPIs) - Monthly \ Data \ Points \ Report$

The IT Committee discuss the one-page DRAFT monthly key performance indicator (KPIs) recommendations from the IT Department. The IT Committee shared average open helpdesk age, specific training requests, and project KPIs would be helpful. Reynolds shared the IT Department will continue to develop the one-page KPI document for their future consideration and review. No action taken.

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Update: Center for Internet Security MS-ISAC Nationwide Cybersecurity Review (NCSR)

Reynolds shared the IT Department is reviewing the 2021 NCSR, and will completed the NCSR for 2021 to help measure the County's current cybersecurity posture and policy needs. Reynolds shared the NCSR may also be helpful for future funding programs or grants.

Update: DHS Cyber IST Survey Results Summary

Reynolds shared an update regarding the draft DHS Cyber Resilience Review (CRR) and External Dependency Measurement (EDM) for the Election Security Grant. Reynolds shared DHS is finalizing the final reports and that the report shows some room for improvements with IT Security policies. Reynolds shared the recent cyber hygiene external report card executive summary. No action taken.

Public Comment:	None
Future Agenda Items:	Guckenberger requested a future agenda item regarding IT Training Requests & Opportunities
Next Meeting Date:	Monday, April 12 th 2021 at 5:00 p.m. – 1 st Floor Multipurpose Room# 1H & 1I Auditorium
Adjournment:	Motion by Boelk, second by Burnett to adjourn the meeting at 6:45 p.m. All in favor, motion carried.
David Guckenberger, Chair	
Tim Kemmel, Secretary	Apr. 12, 2020 Date

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Information Technology Committee Meeting Monday, April 12, 2021 – 5:00 p.m.

Administration Building | 1st Floor | Room# 1A 127 East Oak Street, Juneau, Wisconsin 53039

- Review, Consider, Discuss, Take Action: Committee Meeting Minutes
 - Minutes of March 2, 2021
- Information Technology Policies
 - Discuss, Recommend, Take Action: 100 IT Governance Policy
 - Discuss, Recommend, Take Action: 101 IT Policy Lifecycle Procedure
 - Discuss, Recommend, Take Action: 102 IT Compliance Standards
 - o Recognize Local, State, Federal, & IT Compliance Regulations
 - Discuss, Recommend, Take Action: 103 IT Operations Standards
 - o Recognize IT Infrastructure Library (ITILv4) Framework
 - Discuss, Recommend, Take Action: 104 IT Security Standard Frameworks
 - o Recognize NIST Cybersecurity Framework v1.1
 - o Recognize NIST Privacy Framework v1.0
 - o Recognize NIST Risk Management Framework (RMF)
 - Discuss, Recommend: 105 IT Services Catalog & Policies
 - o Review Potential IT Services & User Policy Catalog(s)
- Information Technology <u>Strategic</u> Initiatives
 - Review, Discuss, Recommend: County-wide Broadband Assessment RFP
 - Update: on IT Budget Report Mar. 2021
 - Review, Discuss, Take Action: IT Apr. 2021 Project Portfolio Roadmap
 - Review, Discuss, Take Action: IT Apr. 2021 Contracts and Agreements for Legal Review
- Information Technology Projects Status Reports
 - Update: on County Board
 - o Livestream Update May-June 2021
 - o Paperless Device Pilot Budget 2022
 - Update: on Network, Data Information Systems, AS400, and Department Projects
- Department Continuous Improvement & Recognition
 - Update: IT Department Budgeted Training Opportunities
 - Department F. Pryor Training Subscription
 - o Network Admin G. Knowledge Training Subscription
 - HIPAA Training
 - o MS SQL, SRS, & Reports Writing Training
 - o NACo Cyber security Academy
 - SCCM Training
 - o Tech Services Brainstorm Conference (Wisc. Dells)
 - o Tyler Munis Conference
 - o Kronos Conference
 - Netsmart Conference
 - Other Conference

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• Department Continuous Improvement & Recognition

• Update: NACo Digital Counties 2021 Survey

• Update: Center for Internet Security MS-ISAC Nationwide Cybersecurity Review (NCSR)

• Update: DHS Cyber CRR & EDM Final Reports

- Public Comment (30-minute limit)
- Future Agenda Items
- April IT Committee Meeting Tentative Date: Mon. May 3rd –or– Wed. May 5th, 2021 Location: Room# 1H & 1I, First Floor, in the Dodge Co. Admin. Building 127 E. Oak St. Juneau, WI.
- Adjournment.